

Dear Customer,

The Myoma Dunes Water Company on June 3, 2016 approved an increase to the monthly service charge and adopted a budget based tiered water rate structure. This is the first rate increase for domestic water since 2010.

Myoma Dunes business objective is to keep costs, and therefore rates, as low as possible for our customers. Many costs have continued to increase the cost to do business. Charges for Regulatory Compliance, Conservation, Electricity, Insurance, Repairs, all continue to increase. Myoma has diligently struggled to keep costs to our customers down. However, increased costs required Myoma to raise the Rates.



Understanding the Myoma Dunes Budget Based Rate Structure

This year Myoma Dunes Water is converting to an allocation/budget based rate structure to encourage conservation and water use efficiency. When customers use more water than their monthly water budget their over usage gets billed at increasingly higher rates, as described in California Water Code Section 370 through 374. This was designed to help Californians conserve water.

The water used in each tier will be billed in that tier, see the examples of Tiered Rates Billing on page two. The water budget allocates water for each customer's needs per their property and household size. The budget takes into account actual weather changes for the billing period (more water allocated for landscapes in hot weather). You can find more information about this at www.cimis.water.ca.gov The CIMIS Station #200 is used for Myoma's budget calculations. When compared with other agencies providing similar services in the Coachella Valley, Myoma Dune's rates are consistently among the lowest.

ALLOCATION BASED BUDGET

TIER 1 - Covers Indoor Use

TIER 2 - Outdoor up to 100% of the allocated budget

TIER 3- 100-200% of water budget

TIER 4- Use over 200% water budget

Standard Rate
Per CCF

\$0.97

\$1.41

\$1.50

\$1.61

Effective June 1, 2016 the "monthly service charge" increase was applied to your Myoma Dunes Water Account. The fixed costs of providing the maintenance, repair, safe water quality, meters, miles of piping, wells and treatment facilities, pumping stations, meter readers, administration staff, buildings and vehicles, all create the fixed cost of operations that are primarily recovered through the monthly service charge.



Indoor Water Budget Allocation Variance Request

Please complete this form and returned to our office. If not received, this account will default to preset values determined for your user type.

Service Address: _____ Account Name: _____

Account # _____ Number of Occupants: _____ Large Livestock: _____

THE UNDERSIGNED APPLICANT HEREBY DECLARES THE NUMBER OF OCCUPANTS RESIDING AT THE ABOVE SERVICE LOCATION.

Property Owners Signature _____

Date _____

EXAMPLE OF TIERED RATES BILLING

With a Total Budget of 21 units including 3 occupants.
 Each occupant receives an indoor Budget of 3 units per Billing Period.
 1 unit = 748 gallons of water

UNDER BUDGET

Customers Actual			
Usage	15	units	
Indoor Budget	9	units	
Outdoor Budget	12	units	
Total Budget	21	units	
Total Budget in Gallons			
	15,708		
Billed Amounts			
		Rate	Billed
Tier 1	9	\$ 0.97	\$ 8.73
Tier 2	6	\$ 1.41	\$ 8.46
Tier 3	0	\$ 1.50	\$ -
Tier 4	0	\$ 1.61	\$ -
Billed Water Use Units	15		\$ 17.19
Total Used in Gallons	11,220		

OVER BUDGET

Customers Actual			
Usage	53	units	
Indoor Budget	9	units	
Outdoor Budget	12	units	
Total Budget	21	units	
Total Budget in Gallons			
	15,708		
Billed Amounts			
		Rate	Billed
Tier 1	9	\$ 0.97	\$ 8.73
Tier 2	12	\$ 1.41	\$ 16.92
Tier 3	21	\$ 1.50	\$ 31.50
Tier 4	11	\$ 1.61	\$ 17.71
Billed Water Use Units	53		\$ 74.86
Total Used in Gallons	39,644		

For more information on calculating your tiered rate go to Myomawater.com



NO EXTRA CHARGE TO PAY ONLINE...We are happy to announce that starting October 1st paying online will no longer have a convenience fee added to your transaction. Paperless billing is available through our Myoma Webshare program. As a registered customer you may view your bill online the day it is generated. You will receive an email that lets you know it is ready to view. You can then print and return it with your payment or take advantage of paying online with a credit card or electronic check.

Here is the online link to register your water account:
<https://share.dwcorp.com/MyomaWater/>

or use the "Billing Options" tab on the Myomawater.com website. Myoma hopes you take advantage of this time saving program.

Watch for your new statements in October

Myoma Dunes Water Company
 79-050 Avenue 42
 Bermuda Dunes, CA 92203
 (760) 772-1967 Fax: (760) 772-0955
 E-MAIL: billing@myomawater.com

Account Name: Value Customer
 Service Address: 41-050 Adam Street
 Meter # 8505149
 Billing Period: From 03/11/16 To 04/15/16

Water Budget for Current Month:
 Indoor: 05 CCF
 Outdoor: 45 CCF
 Total: 50 CCF

Meter Readings:
 Previous: 4414
 Present: 4482
 Usage: 68
 Read Code: Actual Read

Readings Dates:
 Previous: 3/9/2016
 Present: 4/12/2016
 35 Days

Previous Balance: \$48.30
 Payment Received 3/17/2016: (\$48.30)
 Monthly Water Service: \$14.67
 Water Cnsm-Resid Tier 1: \$4.85
 Water Cnsm-Resid Tier 2: \$63.45
 Water Cnsm-Resid Tier 3: \$27.00
 CVWD Replenishment Fee: \$9.19
 HD Energy Cost Adj: \$6.03
 Total Current Charges: \$125.93

Total Due: \$125.93

Account #: 150090-01
 Amount Due: \$125.93
 Due Date: 04/30/16

Customer Billing ID: 0300 00000947
 Value Customer
 79050 Avenue 42
 Bermuda Dunes, CA 92203-1712